

FAQs

Do you take bookings?

We take bookings M-F. Saturday - Sunday, before 9am and after 12pm.

Call 0491 260 941 or send your request to info@socialmanna.com.au

On weekends we can waitlist you if we are full. Based on 2 years of doing this we can assure you a 14 min worse case scenario wait time and 9 min best case for a table to turn around. By the time we usually finish the spiel about wait times a table is normally free.

Can I see the menu?

Sure, you can download the food menu <u>here</u> and drinks menu <u>here</u> or on our <u>webpage</u>.

Are you dog friendly?

We most certainly are! Outside area only sadly. There are dog bowls of water, Free dog treats in the "eat me" tins. We also have Dog'a'cinos available for purchase which are lactose free milk with organic liver sprinkles on top!

Do you have parking?

Yes, parking is available. It's around back. Entry via Mackie Street, free up to 4 hours, no ticket required.

Will I have to pay to park?

No, if you're parked around the back. However if the carpark is full, street parking is available with the first hour free.

Are you air-conditioned?

2 fabulous evaporative aircon units blow up a storm making it very comfortable during those 40 degree weeks!

Can we buy your coffee beans?

Yes please. We have 250g at \$12.50 and 1kg retail bags available at \$42. We also can grind your beans for you too, free of charge.

What are your opening times on public holidays?

We are open all public holidays 6:30am - 1:30pm, kitchen closing at 1pm.

What days of the year are you closed?

Good Friday, Christmas Day and our Christmas Staff Party (Boss man like to treat his staff well, hence the 98% staff retention since he opened).

When is a good time to visit if I don't have a lot of time?

Arrive early or dine late! Most cafes are busiest from 7:00AM – 9:30AM and 11:00AM – 1:00PM.

Weekends can be busy all day. Also, everything on our menu can be ordered as takeout.

Do you offer online ordering?

Betchya sweet ass we do! Head to the App store, download WOWapps and within the app, search Social Manna, fill in your deets and order away! If you prepay you can head straight to the coffee machine for pick up and beat the queue! You can also order over the phone on 0491 260 941.

Your queue is too long I'm going to another Cafe..... Ok BOOMER!

We recognise this and have measures in place where we ask you in queue if you're dining in or takeaway, if its takeaway your order will be taken in queue, by the time you forward your way to the till and pay its ready for collection or a min off.

If you would like to dine else where... Sure no problems, we can recommend 16oz two shops up or for a vegan alternative try Dfrent across the road.



Can you accommodate large groups?

Yes, our open floor plan allows us to easily accommodate large parties.

Do you cater?

Yes, come on in and see our chef to tailor items to suite your needs and wants from our existing menu. We do not cater out of our menu. The average spend per head is \$13.50 and usually consists of gourmet pies, quiches, muffins and baked goods.

Do you serve Brunch?

We offer an amazing all day brunch menu between 6.30am and 2pm. Menu available to view or download here

Can you accommodate strollers and wheelchairs?

Yes, we are happy to accommodate.

Is it OK to bring babies and children?

Absolutely! If you need a kids size portions, high chairs please ask your server.

How much does it usually cost for Brunch? Drinks? or a Snack?

Our entire menu is available all day. Selections start at \$7.50 - \$23 and are available until 2:00PM. Drinks between \$4.50 - \$9. Average spend per head on drinks and food is \$20 - \$25 per person. While our coffee and cake combo is

How often do you change your menu?

depending on the beverage, under \$10.

We update our menu seasonally to keep our selections fresh and exciting for all our guests.

Is there a kids' menu?

No, but we can accommodate for smaller portions.

Do you have special menus for guests with food sensitivities?

We offer a variety of substitution options and always do our best to accommodate special requests to prepare your meal just the way you like it. When ordering, please inform your server of your needs and we will try to accommodate. Not every thing is listed on the menu.

PLEASE TELL US YOUR ALLERGY WE DO NOT READ MINDS.

Do you sell gift cards?

Yes

How do I check the balance on my gift card?

It's as simple as calling Social Manna on 0491 260 941 and we will look it up.

How can I stay connected with Social Manna?

Follow us on Facebook, Instagram, and show us your Social Manna memories with #socialmanna or @social.manna for instagram or @socialmannavicpark for Facebook...

Did you know we have a page just for your pooch! Check out Dogs of Social Manna on both Facebook and Instagram

Do you have wifi?

No